

Coronavirus (COVID-19)

STAY
ALERT

CONTROL
THE VIRUS

SAVE
LIVES

Before your Stay:

The room is ventilated for at least 2 hours following the departure of the previous guest. The room is cleaned and disinfected with alcohol-based products or bleach-based products. The room is left at least 4 hours between guests because departures are at 10:00am and arrivals from 2:00pm. The bed linen is changed and washed by a professional laundry. The towels are changed and are washed at 60°C. The furniture, handles, switches, remote controls, and decorative elements are all disinfected before your arrival.

Your Arrival:

Please ring the outside doorbell and we will welcome you into Tall Storeys Guest House. We will make one arrival at a time. If two different guests arrive simultaneously, one of them will have to wait. At the entrance of the guest house there are hydro-alcoholic solution to clean your hands as soon as you arrive.

During your Stay:

We kindly ask you to disinfect your hands every time you enter and leave the house. Wearing of a mask is entirely up to you. In all cases we ask that the barrier gestures be respected. A reminder poster is displayed in your room. We clean the handles, switches, and other elements of the common areas several times a day as well as the common sanitary facilities on the ground floor.

Rooms will NOT be serviced daily. Please ask if fresh towels required or any other complementary items. (Fresh milk always available on request). Please return milk jugs to breakfast room once used – thank you!

Your Departure:

It would help us if you can check-out by 10:00am to allow time for the air to settle between guests.

Breakfast:

Please use the hand sanitiser on entering and leaving the breakfast room.

No buffet table as before (sadly). There will be no sharing of serving utensils. Our aim is to keep handling to a minimum.

Breakfast will be served at individual tables in the breakfast room. Individual packs of cereal/muesli will be offered. Fresh fruit will be prepared in individual bowls. Yogurts in pots. Fruit juices will be served individually. Cooked breakfast as per menu.

The re-stocking of breakfast will be on request as will special requests – e.g. porridge, Weetabix etc.

We will endeavour to keep Tall Storeys as sanitised as we can and have stepped up cleaning of all possible areas. We will do our absolute best to keep everyone safe.

Thank you so much for your co-operation and understanding in these exceedingly difficult and uncertain times. We will get through it together.

We hope that these measures will reassure you of our intention to make your stay as secure as possible. This sheet will be updated according to government guidelines and other sources.

If you are displaying signs of the COVID-19 virus while staying at Tall Storeys, you should inform us and then immediately return home and request a test.



Terms and Conditions:

Our T&C's still apply but we have added the following:

There is **NO** Takeaway evening meals or Breakfasts to be allowed in the bedrooms however, the dining room is available please inform us and we will be happy to provide the necessary crockery, cutlery, etc.

Please open the window when you leave the room and keep aired as much as possible (weather permitting).